

Swiss  
Personalized  
Health  
Network

# SPHN/BioMedIT Data Privacy and IT Security Training

Version 1.5, 16 Nov. 2020

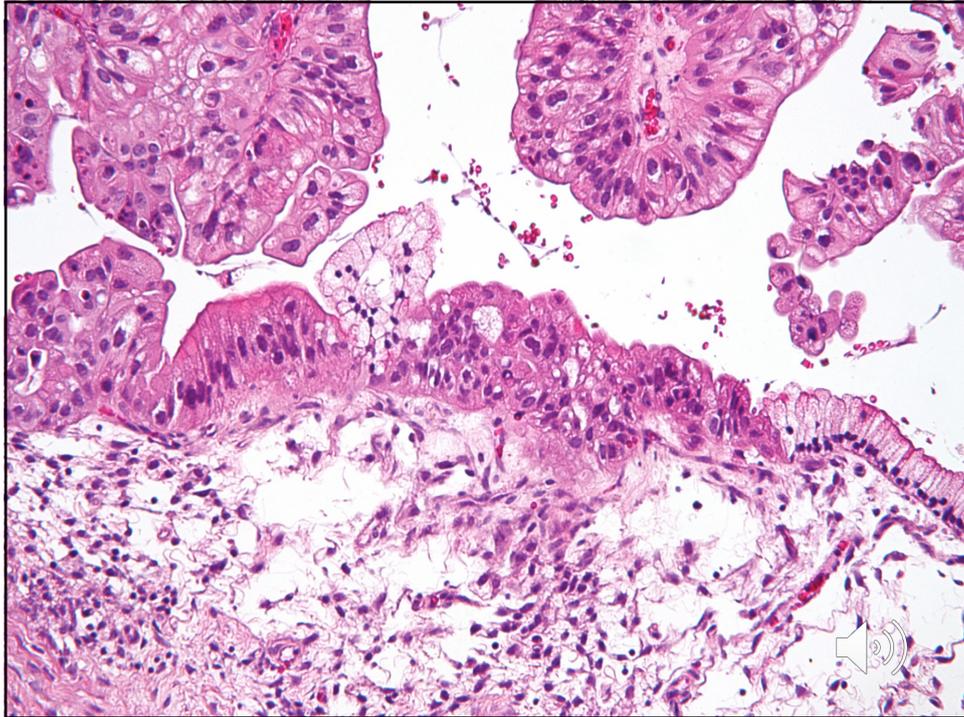


1

an example ...



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## Electronic Health Record

**Correctional Health** Patient: Patient Test Age: 39 Years DOB: 19710211  
 ID #: ABCD-1234 Current Provider: Jennifer Watson RN Gender: Female Encounter: 08/23/2010

**Navigation:** HOME, Demographics, Record Vital Signs, Nurse Doc, Chart Summary, Order Management, Allergies, Immunizations, Past Medical Hx, Family History, Social History, Health Maintenance, HPI, Problem List, Review of System, Physical Exam, Procedures, Assessment, Disease Mgmt, Orders, Plan, Document Library, EM Coding, Comments.

**Visit Type:** CHM  
**Classification:** [Empty]  
**Medical (or combined):** [Empty]  
**BH:** MS 07/15/2010  
**Other:** / /

**Reason(s) for visit:** F/U, F/U, F/U, F/U, F/U

**Chronic Problem List:**  
 Deformity, spine, congenital 754.2  
 Diabetes insipidus 253.5

**Vitals:**  
 Date / Time Temp BP Pulse Respirations Height (in) Weight BMI Pulse Ox Peak Flow  
 07/15/2010 11:17 AM 98.9 122/71 71.0 150.0 20.92  
 07/15/2010 11:17 AM 98.0 120/70 71.0 160.0 22.31

**Medications:**  
 ACETAMINOPHEN 325MG take 1 tablet (325MG) by ORAL route every 4 hours as needed  
 WARFARIN SODIUM 1 MG take 1 tablet (1MG) by [Empty]

**Health Monitor:**  
 TST: 08/23/2010  
 Placed: 07/15/2010  
 Read: / /  
 Result: / /  
 Side: / /

**Health Assessment:** 08/23/2010  
 Lipid Panel: / /  
 Colonoscopy: / /  
 Sigmoidoscopy: / /  
 FOBT x1: / /

**Breast Exam:** / /  
 Mammogram: / /  
 PAP Test: 08/23/2010  
 GYN Exam: 07/15/2011  
 DEXA Scan: / /

<https://emr-matrix.org/2010/11/nextgen-healthcare-ehr-frontiers-corrections/>  
<https://understandingpatientdata.org.uk/>

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## Issues

Did the patients give consent?

Can't "just" get patient data

Can't "just" transfer data in clear text



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## Objective of this training

Train researchers who use **sensitive human** data for research projects



obligatory for SPHN.ch projects and users



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## Objective for participants

Become SPHN-certified to  
use human data on IT infrastructures  
following regulatory obligations



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## We expect you

To be aware of data privacy  
and IT security

To adapt your working practice

To apply specific procedures



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## Related work

Complements

Good Clinical Practice (GCP)



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## Target Audience

Researchers (“Users”)

Project Leaders

IT Personnel (BioMedIT Node)



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## Exam for SPHN “Users”

Preparation for  
“SPHN-certification”

On-line exam to be done within  
a week

You will receive copies of slides



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## Outline

Data privacy and protection

Laws

Data Classification

IT Security

SPHN - BioMedIT Infrastructure

Rights & Obligations



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**OPEN  ACCESS**



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**Why worry  
about access restrictions?**



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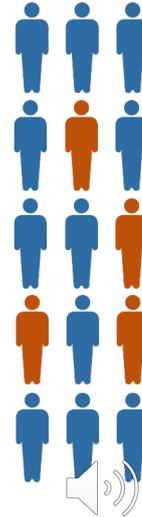
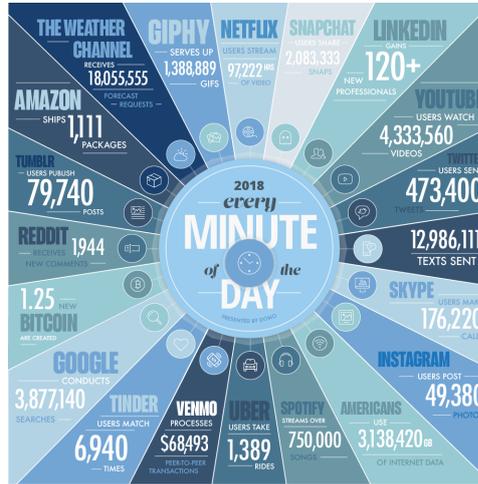


## Data: personal and sensitive personal data

**2.5 quintillion**  
bytes of data  
are created every day

**90 %** of all data  
was produced in the last  
two years

**50 TB** of data  
will be generated per  
person every year



<https://www.domo.com/learn/data-never-sleeps-6>

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## Digital life: do you have control?

**Terms of Service**



reading



click & agree



<https://www.dimayarovsky.com/#/i-agree/>

**Where is my data**

**Who uses it**

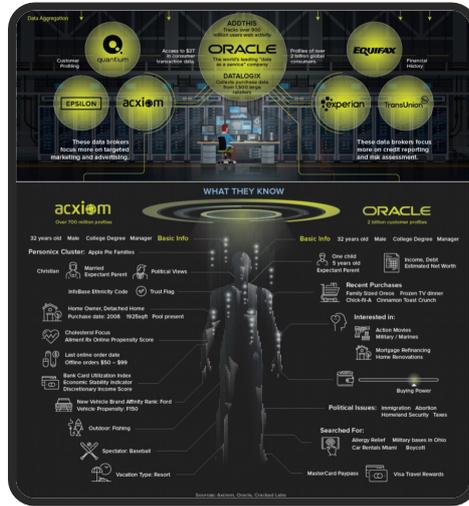
**For what**



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## Digital life: do you have control?

**2.7 billion**  
personal profiles  
stored



**2-4 breaches**  
of medical data  
every week (US)

<http://www.visualcapitalist.com/personal-data-ecosystem/>

**"The Multi-Billion Dollar Industry That Makes Its Living From Your Data"**



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## Public vs. restricted Data Access

### Personal Data Access

Personal Data Footprint



Social media

May be used by anyone

**PUBLIC**



Banking

Security & Privacy for  
access, storage, processing

**RESTRICTED**



Medical Records

Is my gut bacteria data (microbiome) Patient or  
Bacterial data?  
Persistent data (me, my kids, my relatives)

**PUBLICRESTRICTED**



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© Olena Bloshchynska / fotolia.com

## Portuguese Data Protection Authority Imposes 400,000 € Fine on Hospital

The Barreiro Hospital in Portugal was fined 400,000 € by the Portuguese Data Protection Authority CNPD (Comissão Nacional de Proteção de Dados) for non-compliance with the EU General Data Protection Regulation (GDPR) by not separating access rights to patients' clinical data.



Source: <https://www.datenschutz-notizen.de/portuguese-data-protection-authority-imposes-400000-e-fine-on-hospital-4821441/>

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News

### Hospital staff disciplined after Ed Sheeran data breach



Ipswich hospital said that staff members "accessed patient information without legitimate or clinical reason" CREDIT: JO HALEY/REDFERNS

Source: <https://www.telegraph.co.uk/news/2018/05/19/hospital-staff-disciplined-ed-sheeran-data-breach/>

One member of hospital staff has been sacked and another has been given a written warning for **accessing Ed Sheeran's personal details without authorisation**, it has emerged.



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May  
16  
2018

## More than 200,000 patients' records were exposed on MedEvolve's public FTP server – researcher

Posted by Dissent at 10:15 am  
Breach Incidents, Commentaries and Analyses,  
Exposure, Health Data, Subcontractor

The **researcher who reported** the leak to DataBreaches.net observed that a number of clients had files on the FTP server, and in all cases but two, the files were **password-protected**.



Source: <https://www.databreaches.net/more-than-200000-patients-records-were-exposed-on-medevolves-public-ftp-server-researcher/>

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## Outline

Data privacy and protection

Laws

Data Classification

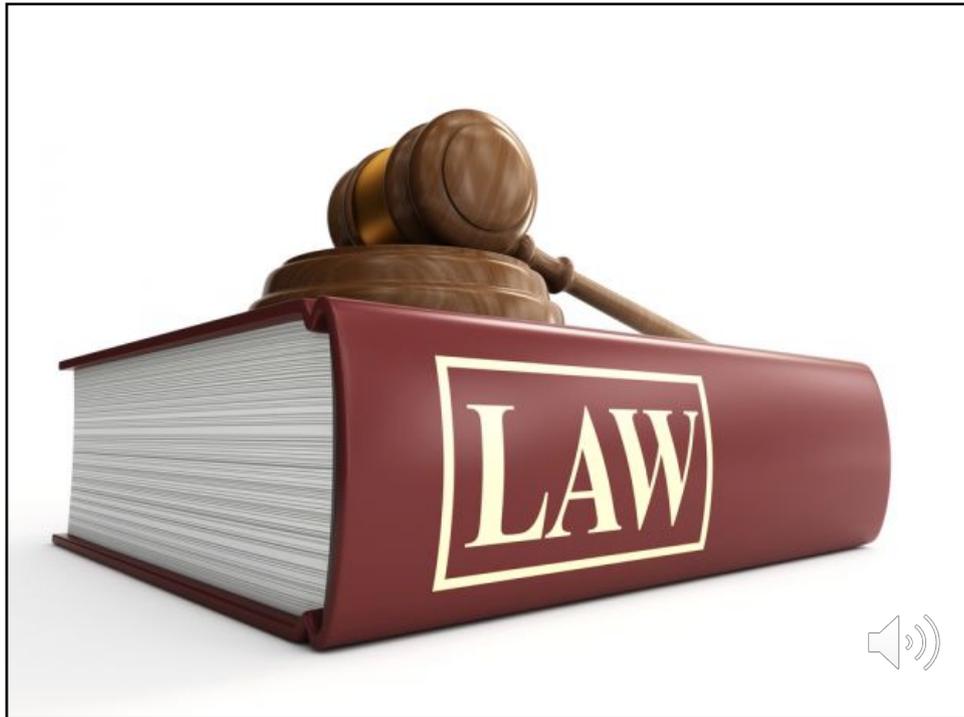
IT Security

SPHN - BioMedIT Infrastructure

Rights & Obligations



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## Laws in Switzerland

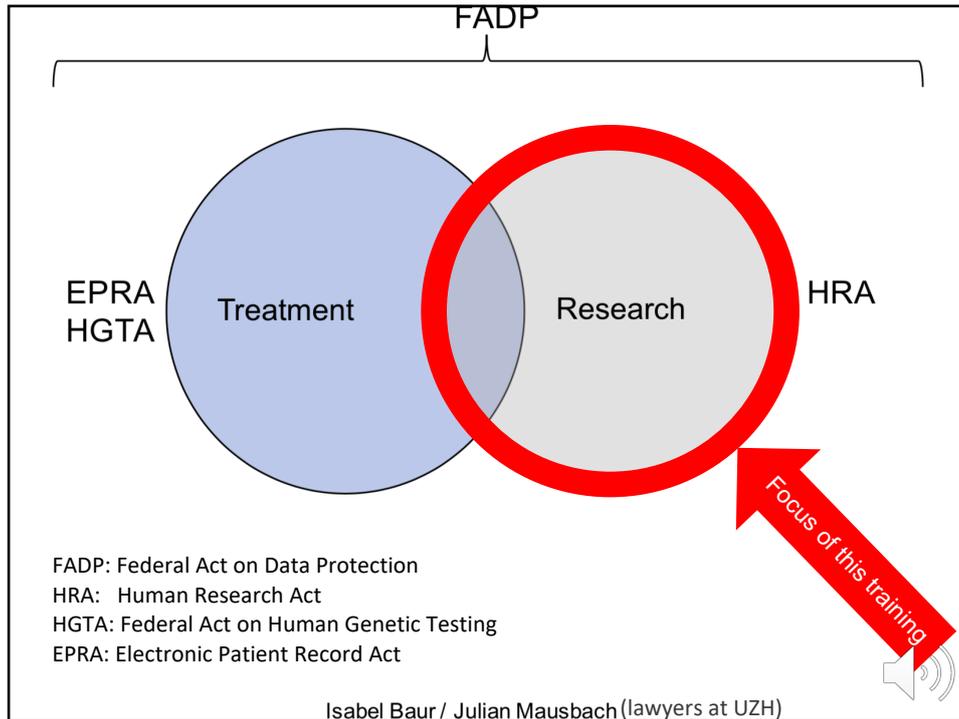
**Federal Act on Data Protection**  
Federal Data Protection Ordinance

**Human Research Act**  
Human Research Ordinance

**Swiss Penal Code**



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Personal data (FADP, art. 3a)

**all information relating to an identified or identifiable person**

A speaker icon is located at the bottom right of the text area.

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## Sensitive personal data (FADP, art. 3c)

- (i) religious, ideological, political or trade union-related views or activities;
- (ii) **health**, the intimate sphere or the racial origin;
- (iii) social security measures; or
- (iv) administrative or criminal proceedings and sanctions



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## Examples of personal data

name

address, phone, email

birth date/place

ID number

biometric information (incl. finger prints)

genetic information



Further reading: **18 HIPAA identifiers** [https://en.wikipedia.org/wiki/Protected\\_health\\_information](https://en.wikipedia.org/wiki/Protected_health_information)

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## Data that can help to identify a person

gender  
job position  
IP address  
hair colour  
blood sugar levels  
daily movements



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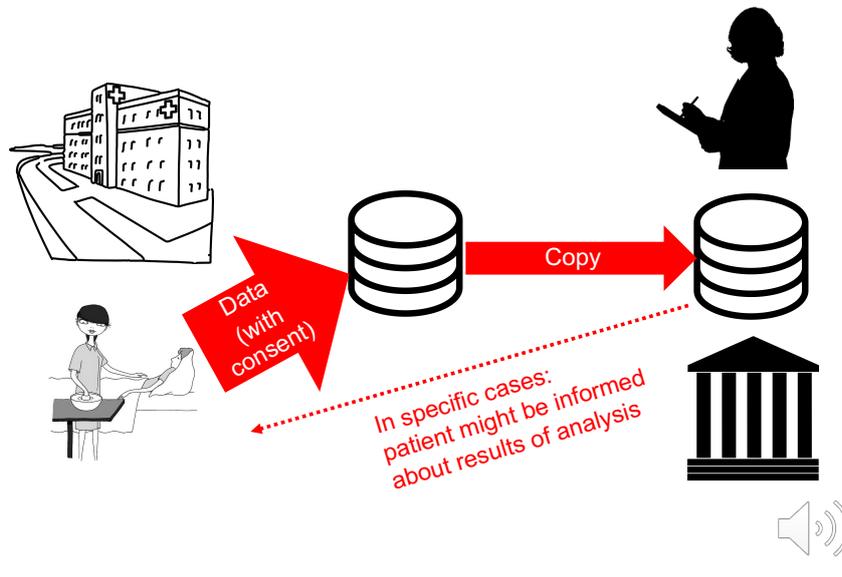
## Outline

Data privacy and protection  
Laws  
**Data Classification**  
IT Security  
SPHN - BioMedIT Infrastructure  
Rights & Obligations



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## Data flow: from hospital to researcher



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## 3 important aspects

**Patient consent**

**Ethical approval** to make data available for reuse

**Contract** to transfer/use data



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Data classification: 3 categories

**Confidential**

Public

Internal

Defined by a specific policy – not by the Swiss law



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## Confidential data

**Health data** (on mobile health devices, apps)

**Clinical data** (anything that is recorded in a hospital: blood samples, diagnosis reports, family history, microbiome, DNA sequence, etc.)



All personal data (either identifying data or pseudonymized) are confidential unless explicitly classified differently.



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## Confidential data: examples

### Genotyping human data (DNA sequencing)

- WGS (Whole Genome Sequencing) data
- WES (Whole Exome Sequencing) data
- Specialized genomic panels (e.g. cancer panels)
- Single cell sequencing, CHiPseq, ATAC-seq
- Information in some types of QC files

### Examples: the content of

- raw sequence reads in **FASTA** or similar formats
- **VCF** (Variant Calling Format)
- **SAM** (Sequence Alignment/Map) and **BAM** (binary version of SAM)

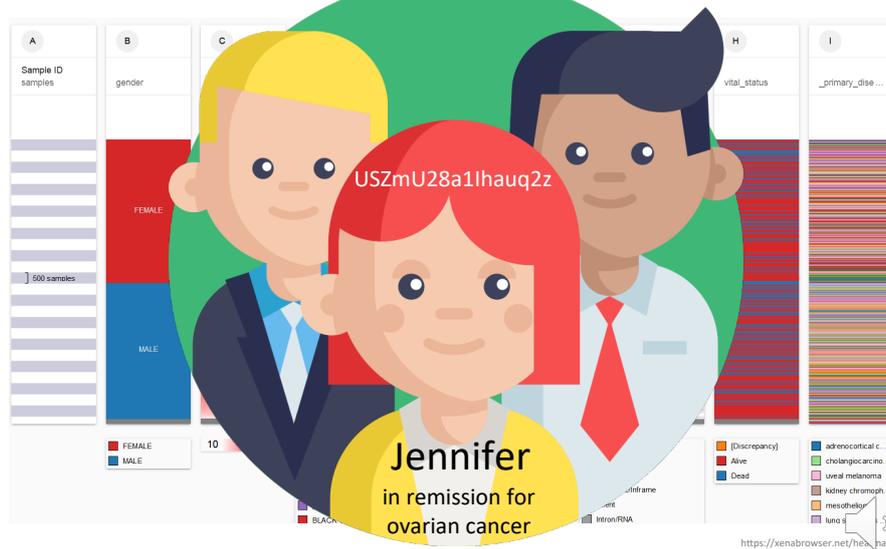


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## Aggregated data: higher risk for illegitimate re-identification



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## Public data

### Data in various public knowledge bases and archives

#### Examples

- 1000 Genomes, ExAC, PDB, UniProtKB, etc.
- open access data in: TCGA, ICGC, SRA, genome-phenome archives, etc.



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## Internal data: example

Name of all users involved in SPHN projects

*Usually, a policy defines what is “internal”*



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## Making data available: data provider

Collect consent

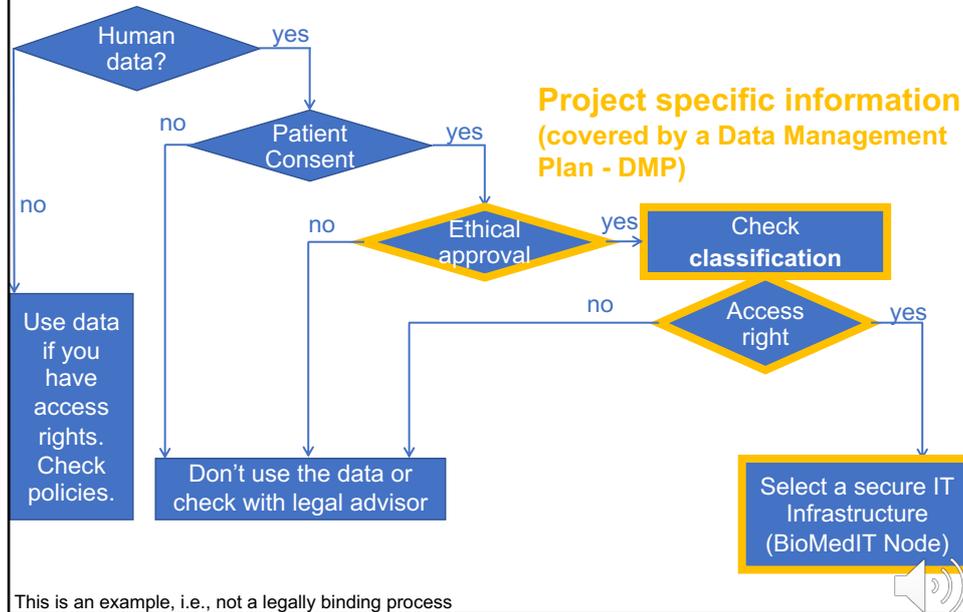
Filter, de-identify, package data  
(FAIR principles)

Classify data as confidential



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## Decision tree for data re-use in research



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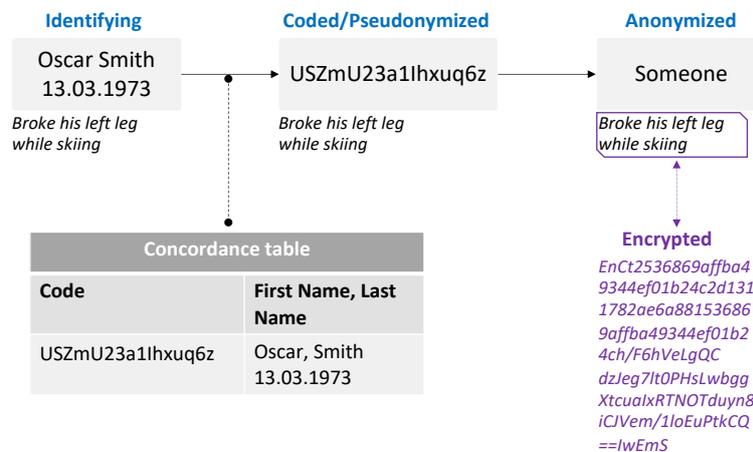
## Representation of data: examples



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

Adapted from: **A Guide for technical and organizational measures**

The Federal Data Protection and Information Commissioner (FDPIIC) 2015



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## Anonymisation, HRO (art. 25)

For the anonymisation of biological material and health-related personal data, **all items which, when combined, would enable the data subject to be identified without disproportionate effort, must be irreversibly masked or deleted.**

In particular, the name, address, date of birth and unique identification numbers must be masked or deleted.



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## Potential risks with data

“Free text fields” can also contain personal data

e.g. patient IDs, sample IDs



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Research with  
**anonymized** data is  
not subject to HRA



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## Coding or Pseudonymization

Identifying information is

**replaced by a code** (e.g. concordance table)

only accessible with a “**key**” under strict security regulations

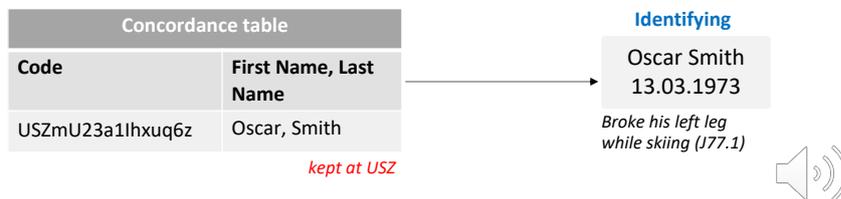


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## Pseudonymized data example

 pseudonymized data is confidential

data_provider	patient_research_ID	gender	year_of_birth	consent_type	consent_signed	diagnosis_code	procedure	value	unit	date	system
USZ	USZmU23a1lhxuq6z	male	1973	General Consent	2017-04-21	J77.1	body_weight	74.1	Kg	2018-01-17	KIS
USZ	USZmU28a1lhauq2z	female	1972	General Consent	2017-06-02	J17.1	body_weight	66	Kg	2018-01-17	KIS
USZ	USZmU03a2lhxuq6z	male	1961	General Consent	2017-04-21	J37.1	body_weight	89.3	Kg	2018-01-17	KIS
USZ	USZmU23a1lhxuq6z	male	1973	General Consent	2017-04-21	J77.1	body_weight	74.1	Kg	2018-01-17	KIS
USZ	USZmU66a1lhxuq3z	male	1981	General Consent	2017-04-21	J73.1	body_weight	55	Kg	2018-01-17	KIS
USZ	USZmU53a2lhxuq6z	female	1975	General Consent	2017-04-21	J77.1	body_weight	54	Kg	2018-01-17	KIS



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## Conditions for breaking the code

*coded or pseudonymized data -> identified data*

breaking the code is necessary to avert an immediate **risk to the health** of the person concerned;

**legal basis** exists for breaking the code;

breaking the code is necessary to **guarantee the rights of the person** concerned, and in particular the right to revoke consent.

Human Research Ordinance, HRO, Art. 27



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## Terminology summary

**de-identification:** process used to prevent a person's identity from being connected with information, i.e., the identity of a person can't be obtained anymore

- **pseudonymization** (used in context of GDPR): substitutes the identity of a data subject in such a way that additional information is required to *re-identify* the data subject
- **coded:** personal data and human biological material linked to a specific person via a code (cf. SPHN Glossary)
- **anonymization:** irreversibly destroys any way of identifying a data subject. *Note that anonymization must not be confused with pseudonymization!*

**re-identification:** process of matching de-identified data with publicly available information, or auxiliary data, in order to discover the individual to which the data belongs to.

**encryption:** processes of encoding a message (cf. SPHN Glossary)



SPHN Glossary: [www.sphn.ch](http://www.sphn.ch)

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## Outline

Data privacy and protection

Laws

Data Classification

**IT Security**

SPHN - BioMedIT Infrastructure

Rights & Obligations



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Access to confidential data  
granted

What **technical measures**  
to follow as an SPHN User?



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How do you protect your  
bank account?



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Researchers need

Secure IT infrastructure

Designed for doing  
research on human data



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## Secure IT Infrastructure

Requires specific practice

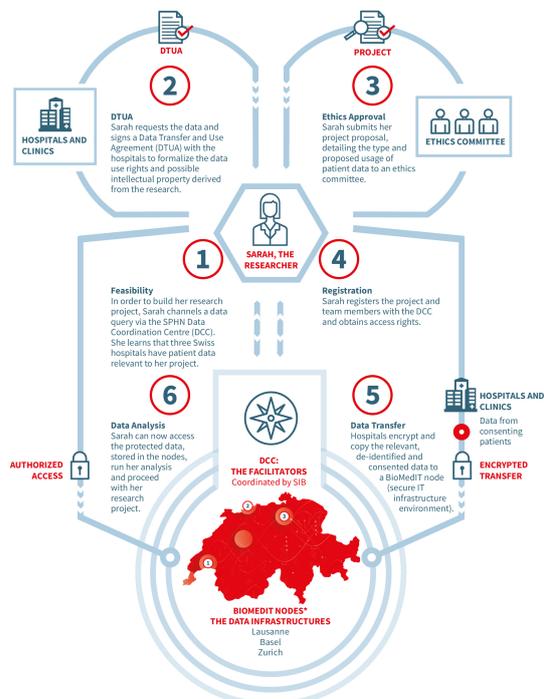
Shared with several users

Professional IT Support



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## A use case



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## Outline

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## SPHN - BioMedIT network in Switzerland

Network of secure IT infrastructures

For confidential research data

Specifically supports personalized  
health research

Fulfils legal and security requirements



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## SPHN - Data Coordination Centre

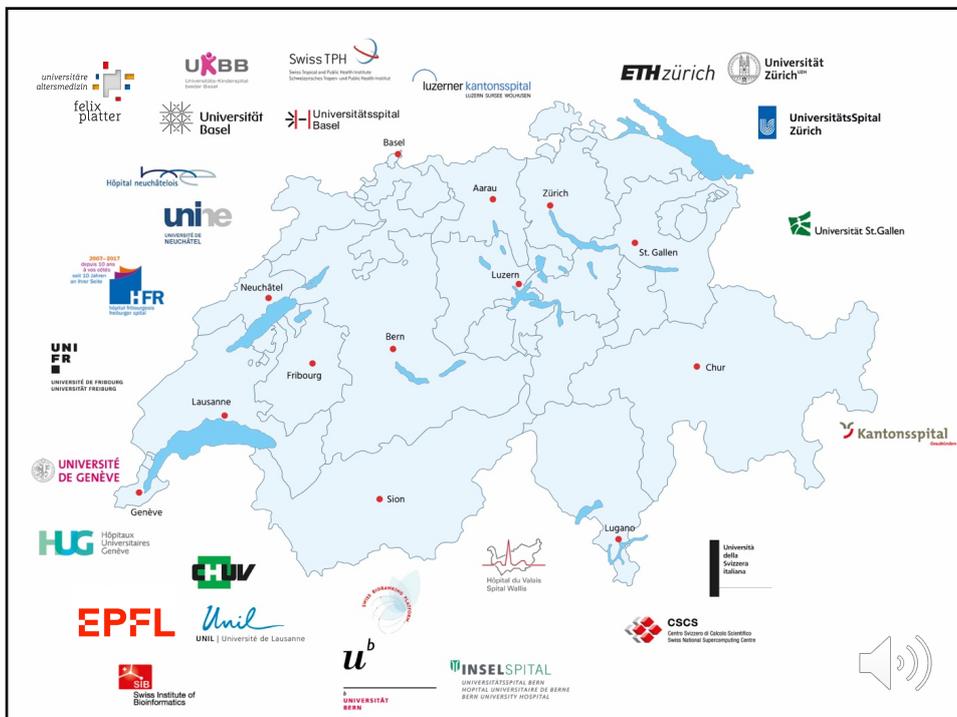
**Interoperability** of health-related information

**Standards** for data formats, semantics, governance, and exchange mechanisms

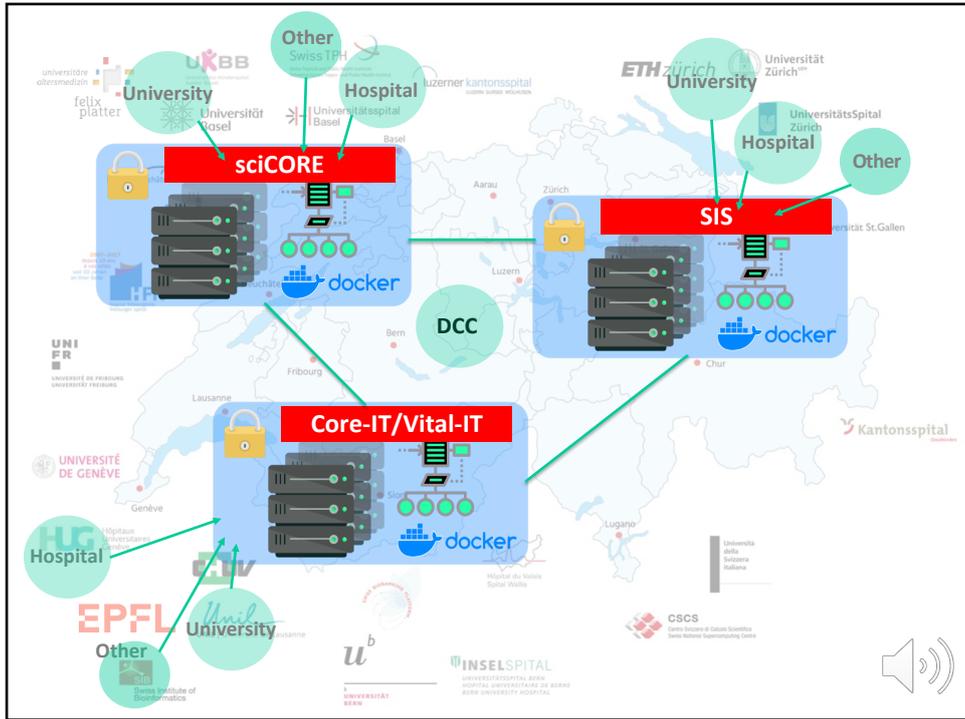
DCC will **coordinate** user access rights, project registry, monitoring of data usage, etc.



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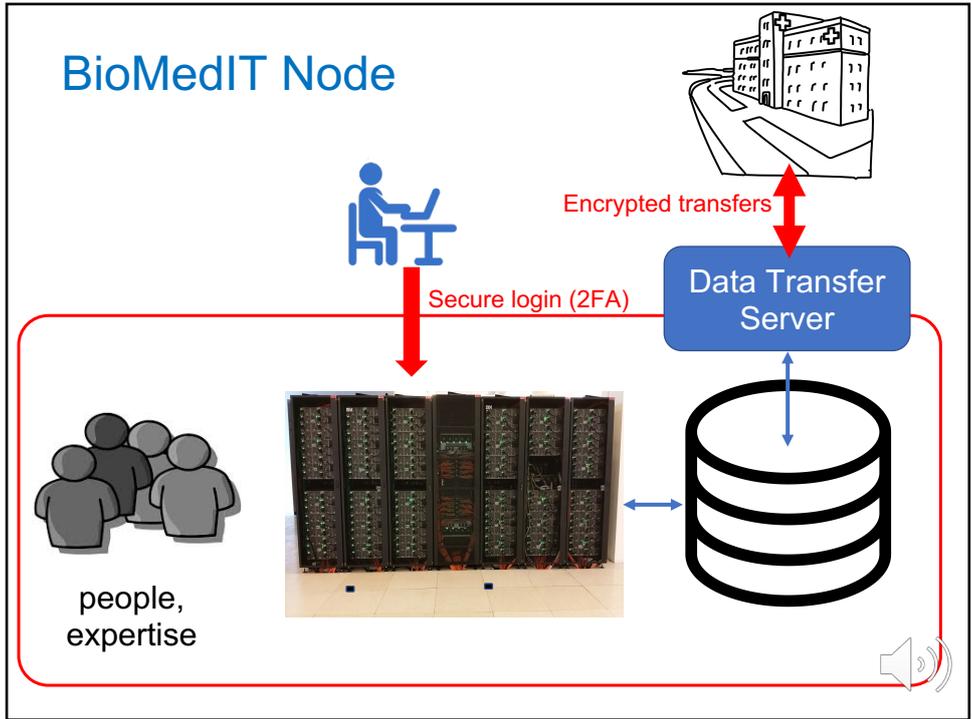
66



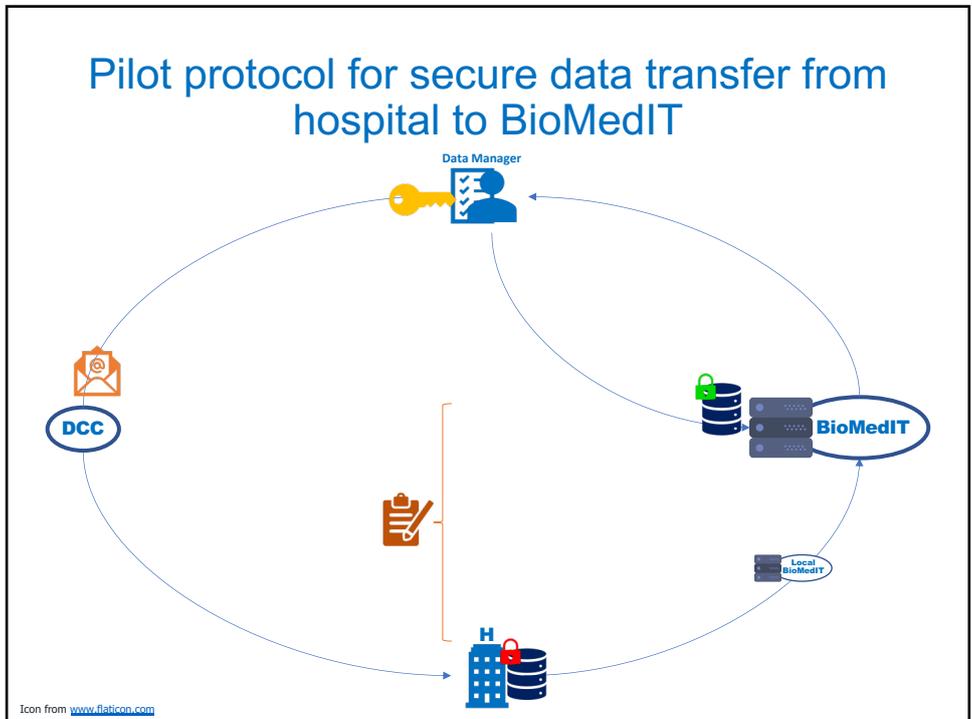
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## Pilot protocol for secure data transfer from hospital to BioMedIT

- Hospital fetches **project encryption key** and verifies validity with DCC
- Hospital **prepares data and metadata** (according to DCC registry, project ID implicitly defines routing)
- Hospital **encrypts data** and sends it to local BioMedIT node
- **Data routing** by BioMedIT nodes
- Data Manager gets notified of delivery to partner (final BioMedIT node (by DCC, currently by email)
- Data Manager **decrypts data at BioMedIT** node
- **Transfer recorded** in DCC logs



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## Pilot protocol for transferred data package structure

- Should be consistent across hospitals
- Name convention (following ISO 8601 datetime format):  
YYYYMMDDhhmmss
- Data is tarballed and zipped as a tar.gz
- The data is then encrypted
- The metadata file is created
- The metadata file and the encrypted data are then “tarballed” for transfer.



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## Outline

Data privacy and protection

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includes link to  
SPHN ELSI Policy

## **SPHN/BioMedIT Information Security Policy**

**Document Number:** PL-001

**Version:** 2.0



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<https://sphn.ch/services/documents/>

Contact Grant Documents FAQ English

Search [www.sphn.ch](#)

**SPHN** Swiss Personalized Health Network

Menu

Home » Services » Documents » BioMedIT

Categories

- All
- BioMedIT**
- Ethics, Legal & Governance
- Event Reporting
- Funding
- General Documents
- SPHN Funded Projects
- Technical Documents
- Archive

Filter: Tag  Reset Search:

Tag	Title
Background Documents	sett Info-Sheet v3.0
IT Security	SPHN Information Security Policy
IT Security	BioMedIT Security Concept
Background Documents	BioMedIT – lowering computational boundaries for researchers (video)

Information Security Policy



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**Audience of Info. Security Policy**

Project Leaders

Users

BioMedIT Node IT personnel



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<b>1 Purpose and Scope</b>	<b>Project Leader &amp; Users</b>
<b>2 Terms and Definitions</b>	
2.1. Terms Used for People, Organizations and Technology	
2.2 Laws, Regulations and Standards	
<b>3 IT Security Governance</b>	
3.1 Objectives	
3.2 Organization of Information Security	
3.3 Roles and Responsibilities	
3.4 Information Security Risk Management	
<b>4 Asset Management</b>	<b>4.2 Classification of Information Assets</b>
4.1 Inventory and Responsibility of Assets	
<u>4.2 Classification of Information Assets</u>	
4.3 Media handling	
<b>5 Access Control</b>	<b>5.2 Users and Responsibilities</b>
5.1 IT Infrastructure Provider (BioMedIT Node)	
<u>5.2 Users and Responsibilities</u>	
<b>6 Operations Management</b>	
6.1 Operational Procedures and Responsibilities	
6.2 Protection from Malware	
6.3 Backup	
6.5 Control of Operational Software	
6.6 Technical Vulnerability Management	
<b>7 Physical and Environmental Security</b>	
<b>8 Cryptography</b>	<b>8 Cryptography</b>
<b>9 Communications Security</b>	
<b>10 Information Security Incident Management</b>	
<b>11 Business Continuity and Disaster Recovery</b>	
<b>12 Awareness Training</b>	<b>12 Awareness Training</b>
<b>13 Compliance and Auditing</b>	
13.1 Right to monitor activities	
13.2 Non-Compliance	
13.3 Auditing	
<b>14 Exception Management</b>	
<b>15 Next Review</b>	



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<b>1 Purpose and Scope</b>	<b>BioMedIT Node Personnel</b>
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<b>9 Communications Security</b>	<b>9 Comm...</b>
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<b>14 Exception Management</b>	<b>14</b>
<b>15 Next Review</b>	<b>15</b>



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## Obligation of Project Leader

Request BioMedIT-access for project and team members

Data life cycle

Project reporting (also in case of issues)

Sign Data Trans. & Use Agreement



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## Data Transfer and Use Agreement

Lists data for SPHN project

Contains project description

Signed by **Project Leader(s)**  
and **hospital** (data provider)



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## Users: “Acceptable Use Policy”

To be signed by all BioMedIT Users

Covers legal aspects between Users and node

*Project Leader has responsibility for project team (Users)*



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## User account

Personal: must not be shared

Set good password  
2 Factor Authentication

Confirm account once/twice a year

[Information Security Policy, Section 5.2](#)



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## Data access and sharing

Only use data for which you have **explicit authorisation**

**Don't share** it with anybody outside your project team

Use **dedicated transfer tools** to import/export data



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## Usage of personal computer

Use latest security patches & software versions

Use malware protection

***Disk must be encrypted if confidential data is used***



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## Encryption

Confidential data transferred  
into/out of BioMedIT Node  
must be encrypted

Portable media: encrypted

Various tools are available



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## Disk encryption in brief

Mac: FileVault

Windows: BitLocker

Linux: LUKS



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Explicitly avoid ...

Don't publish  
confidential data in  
public repositories (GitHub, Dropbox, etc.)



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Non-compliance with policy:  
possible consequences

Removal of access right to  
BioMedIT Node

Sanctions in home institute

Danger for BioMedIT

*Note: moral obligation towards the  
data subjects*



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## Security incidents: data breach

### **What to do**

Report promptly –  
give as much info as possible

incl. date/time/what data

risk and impact/consequences



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## Security incidents: data breach

### **Whom to contact**

Project Leader must contact  
**BioMedIT Node**

[sphn.ch/biomedit/](https://sphn.ch/biomedit/)



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Dear BioMedIT Node,

I am the project leader of <PROJECT NAME> where we detected a data breach 1 hour ago.

Three patient records leaked out and were found on the public web site people.myuniversity.edu on 15 Oct 2018. The data are not online anymore.

There is a high risk that the breach will lead to a disclosure of medical information about patients.

Please let me know if you need additional information.

Best regards, Frau Mustermann



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## Summary

### Obtain access rights to data

Know about ethical approval, data classification

Use a valid Data Use Agreement

### Protect your computer

Use a secure IT Infrastructure

Protect your account on BioMedIT

Don't share/copy confidential data without permission

Encrypt confidential data when transferred



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# BioMedIT Node

## Access Example



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### How to get access?

Be part of an SPHN project

Sign “acceptable use policy”

More info: [sphn.ch/biomedit](https://sphn.ch/biomedit)



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## Access requests

Access requests will soon be possible through the SPHN portal

Until then, direct contact to:

LeonhardMed: cluster-support@id.ethz.ch  
sciCORE: scicore-admin@unibas.ch  
Core-IT/Vital-IT: it-support@sib.swiss

2 factor authentication



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## BioMedIT Network

Access via web-based remote desktop

ssh access for “power users”



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# Login via SPHN portal



Swiss Institute of Bioinformatics

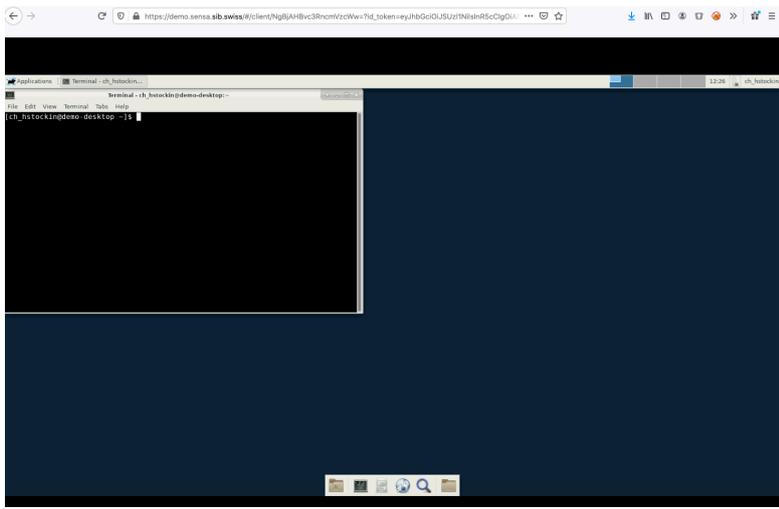
## Swiss Personalized Health Network (SPHN) Authentication System

Log In



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# BioMedIT Remote desktop



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## Data transfer to BioMedIT Node

Formal appointment of a **Data Manager**

Formal request to open a working space on the responsible BioMedIT node

List of collaborators who will work with project data



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## Conclusion

Data privacy & confidentiality

Access restriction

Technology to guide you



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## Exam

Confirm if you want to do exam

We will send link to online exam

*You have 1 week to do exam*



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Thank you.



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## About the speakers

**Sofia Georgakopoulou**  
University of Basel & SIB



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